

**ENERGY ASSISTANCE PROGRAM
MANAGEMENT MONITORING SUMMARY
Year-To-Date SFY 2020**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	YTD AVERAGE	YTD TOTAL
CASE PROCESSING															
UNPROCESSED APPLICATIONS** <i>(Carry Forward from Prior Months)</i>	608	1,774	1,724	1,899	1,546	1,050	887	1,254	925	844	1,211			1,247	
APPLICATIONS*** <i>(Received in Current Month)</i>	3,542	3,550	3,346	3,034	2,357	2,366	2,888	2,399	2,325	2,504	2,293			2,782	30,604
Missing Decisions****	11	43	42	59	29	30	58	35	31	72	57				467
% Change-Same Month/Prior Year	8%	2%	27%	10%	-1%	-1%	2%	0%	-24%	-18%	-26%			-2%	
<i>(New Applications Projected)*</i>	3,404	3,784	3,150	2,947	2,515	2,445	2,807	2,556	3,027	3,028	3,082	3,307		3,004	36,052
CASE DECISIONS															
<i>(Made in the Current Month)</i>	2,474	3,707	3,317	3,554	2,882	2,745	2,579	2,763	2,703	2,209	2,526			2,860	31,459
<i>(Case Decisions Projected)</i>	2,023	2,618	2,380	2,618	2,142	2,499	2,499	2,261	2,618	2,618	2,380	2,618	1,190	2,440	30,464
Filled Caseworker Positions (Avg)	17	17	16	16	17	17	17	17	17	15	15			16	
Applications Approved	1,738	2,244	1,991	2,112	1,788	1,645	1,613	1,735	1,817	1,550	1,682			1,810	19,915
Applications Denied	736	1,463	1,326	1,442	1,094	1,100	966	1,028	886	659	844			1,049	11,544
UNPROCESSED APPLICATIONS	1,774	1,724	1,899	1,546	1,050	887	1,254	925	844	1,211	1,165			1,298	
Average Days to Process a Case	14	15	16	17	17	15	14	14	13	17	12			15	
Energy Burden of Assisted HHs	2.00%	2.20%	2.05%	2.05%	2.16%	2.01%	1.98%	2.18%	2.08%	2.09%	2.06%			2.08%	
FIXED ANNUAL CREDIT (FAC)															
<i>ANNUAL BENEFIT</i>															
FAC BENEFITS PAID	\$1,339,515	\$1,861,083	\$1,658,414	\$1,767,799	\$1,419,450	\$1,303,527	\$1,243,780	\$1,362,668	\$1,394,980	\$1,241,772	\$3,883,208			\$1,679,654	\$18,476,196
<i>Universal Energy Credit (UEC)</i>	\$137,688	\$185,811	\$735,401	\$1,627,423	\$1,263,381	\$1,140,016	\$372,554	\$374,942	\$233,656	\$351,926	\$482,632			\$627,766	\$6,905,430
<i>Low Income Home Energy Assistance (LIHEAP)</i>	\$1,201,827	\$1,675,272	\$923,013	\$140,376	\$156,069	\$163,511	\$871,226	\$987,726	\$1,161,324	\$889,846	\$3,400,576			\$1,051,888	\$11,570,766
AVERAGE FAC BENEFIT	\$771	\$829	\$833	\$837	\$794	\$792	\$771	\$785	\$768	\$801	\$2,309			\$935	\$928
UEC Funds Expended	1.44%	1.94%	7.69%	17.02%	13.21%	11.92%	3.90%	3.92%	2.44%	3.68%	5.05%	0.00%	0.00%	72.22%	
ARREARAGE (ARR) PAYMENTS															
<i>ONCE IN A LIFETIME</i>															
CASE DECISIONS-CURRENT MONTH	191	323	279	352	248	222	182	187	189	167	215			232	2,555
<i>Applications Approved</i>	137	236	208	265	191	170	136	134	143	133	170			175	1,923
<i>Applications Denied</i>	54	87	71	87	57	52	46	53	46	34	45			57	632
ARREARAGES PAID	\$42,725	\$88,180	\$77,857	\$104,336	\$67,666	\$53,768	\$53,271	\$46,470	\$54,662	\$52,115	\$57,702			\$63,523	698,752
<i>Universal Energy Credit (UEC)</i>	\$42,398	\$86,139	\$76,940	\$102,971	\$66,030	\$53,654	\$52,357	\$45,469	\$34,394	\$51,496	\$56,433			\$60,753	668,281
<i>Low Income Home Energy Assistance (LIHEAP)</i>	\$327	\$2,041	\$917	\$1,365	\$1,636	\$114	\$914	\$1,001	\$20,268	\$619	\$1,269			\$2,770	30,471
AVERAGE ARREARAGE PAYMENT	\$312	\$374	\$374	\$394	\$354	\$316	\$392	\$347	\$382	\$392	\$339			\$361	\$363
TOTAL BENEFITS (FAC + ARR)															
TOTAL BENEFITS PAID	\$1,382,240	\$1,949,263	\$1,736,271	\$1,872,135	\$1,487,116	\$1,357,295	\$1,297,051	\$1,409,138	\$1,449,642	\$1,293,887	\$3,940,910			\$1,743,177	\$19,174,948
<i>Universal Energy Credit (UEC)</i>	\$180,086	\$271,950	\$812,341	\$1,730,394	\$1,329,411	\$1,193,670	\$424,911	\$420,411	\$268,050	\$403,422	\$539,065			\$688,519	\$7,573,711
<i>Low Income Home Energy Assistance (LIHEAP)</i>	\$1,202,154	\$1,677,313	\$923,930	\$141,741	\$157,705	\$163,625	\$872,140	\$988,727	\$1,181,592	\$890,465	\$3,401,845			\$1,054,658	\$11,601,237
AVERAGE TOTAL BENEFIT	\$795	\$869	\$872	\$886	\$832	\$825	\$804	\$812	\$798	\$835	\$2,343			\$970	\$963

*B&S Projections as of June 26, 2019

** Applications with a date prior to July 1st for the month of July only.

***Does not include carryover of 650 from FY19.

****Missing Decisions are applications that have previously had a decision on them and a subsequent application has been received.

Average Monthly Benefit

Actual Average Benefit per client

Note: BO of \$160 per HH is included in this amount